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Operating Procedures & Checklists



OPERATING PROCEDURES



A standard operating procedure, or SOP, is a set of step-by-step instructions compiled by an organization to help workers carry out complex routine operations.

SOPs aim to achieve efficiency, quality output, and uniformity of performance, while reducing miscommunication and failure to comply with industry regulations.



Carry out complex routine operations.

Achieve efficiency, quality output, and uniformity of performance.

Reduce miscommunication and failure.



Flying an airplane



Medicalcare

OPERATING PROGEDURES



Monthly financial transfers



Putting kids to bed



OPERATING PROCEDURES





WHANSOP SHELPFUL



Reducing complexity

Increasing chances

of success.

Create opportunities to delegate.

Create opportunities to improve and optimize.

Helps overcome procrastination and optimize for the start.

Removing dependencies.

Increasing margin (time, energy, stress)







Anything done more

than once



- Monthly budgeting transfers
- Laundry
- Weekly email newsletters
- Podcast / Blog Post / App Review

- Invoicing sponsors

• Renewing SSL Certificate for domain names • Finding and posting deals on apps and gear • Templates for types of emails (sales letters, etc.)



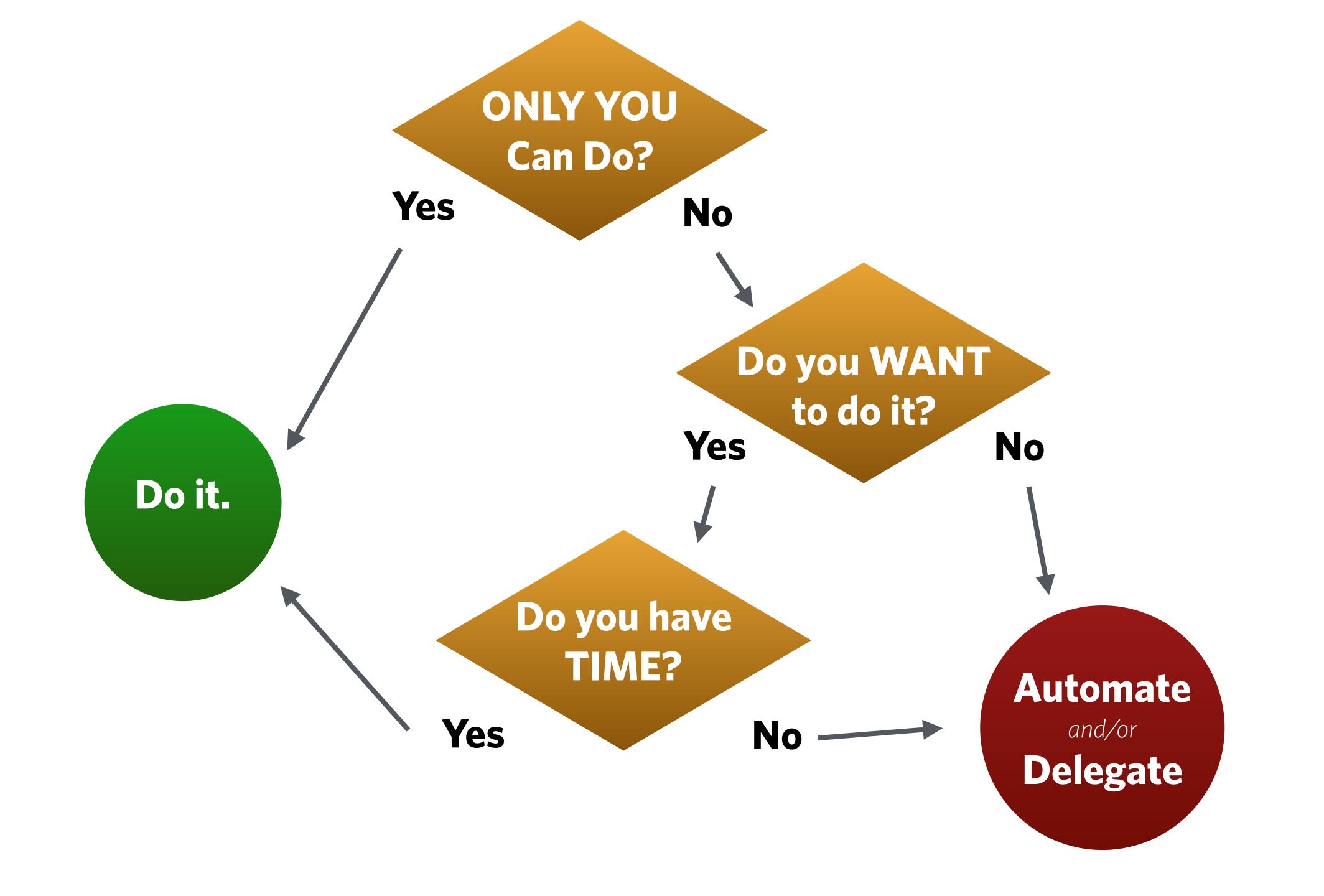


Anything that, when followed, leads to a desired outcome



• Morning routine • Evening routine • Work "flow" routine • Mealplan • Reading plan • Workout routine







Unusual circumstances

(windfall, emergency, disaster)







1. Purpose 2. Scope 3. Prerequisites 4. Responsibilities 5. Procedure 6. References 7. Definitions



Document Your Process



Choose an SOP Format



Consider Your Audience



"A checklist instills a discipline of higher performance."







This is in the context of selling a course/ebook, but I suppose it applies to selling online in general. What are some of the most important and effective ways to build trust and credibility?

You highlighted a podcast interview with Craig Mod in one of your recent email newsletters. I listened to the interview, and found it to be insightful and very interesting. I was intrigued by Craig's description of meditation as a tool for defragging your mind. Do you have any thoughts and/or experience on using medication to help focus your mind? If so, would you mind sharing your experiences/practices with us?

